

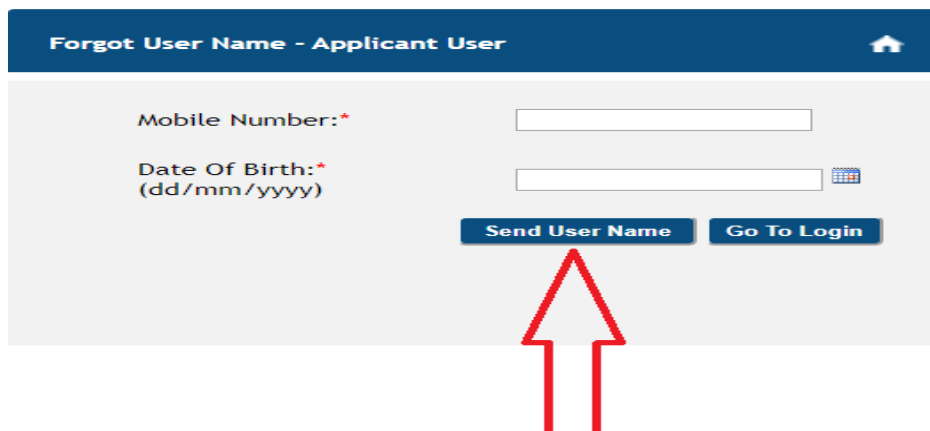
# Forgot User Name / Password or Change of User Name for Existing Application/NOC

User Name and Password is used to login in NOCAP.

1. In case applicant has forgotten User Name, click on **“Forgot User Name?”** link as given below:



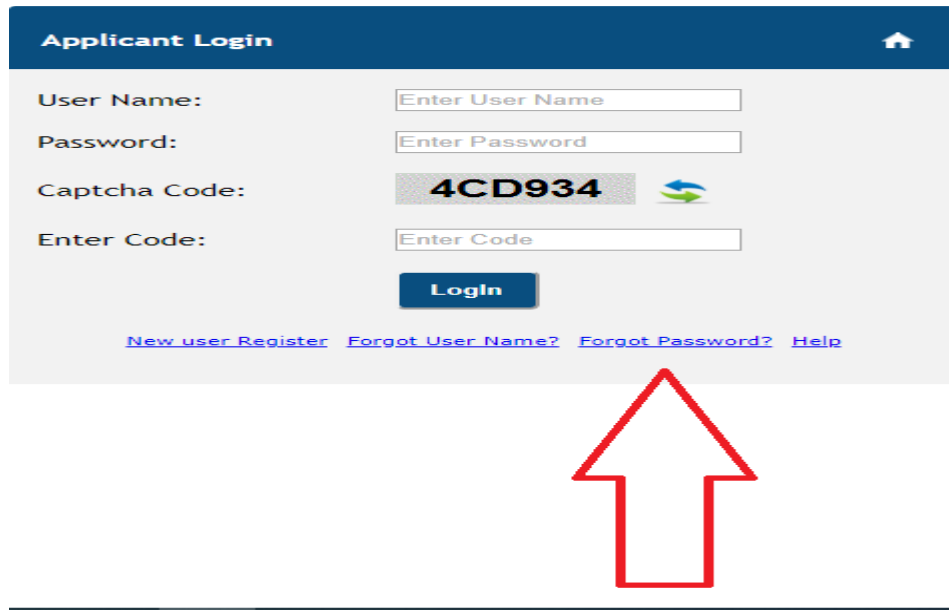
A screen will appear as given below:



- Click on **“Send User Name”** button after filling mobile number and DOB.

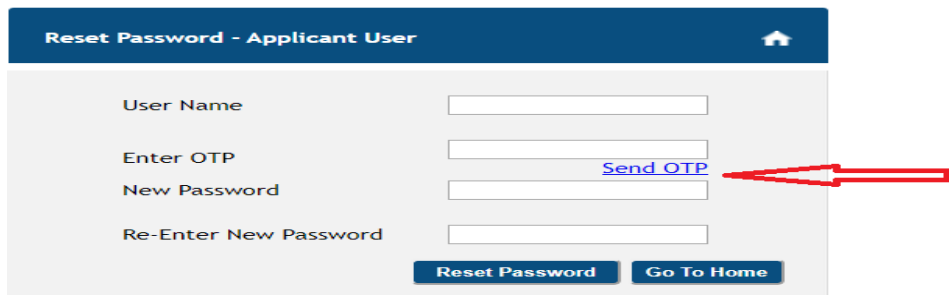
- Applicant will get User Name on given mobile number.

2. In case applicant has forgotten password, click on “**Forgot Password?**” link as given below:



The screenshot shows the 'Applicant Login' page. It features a dark blue header with the text 'Applicant Login' and a home icon. Below the header, there are four input fields: 'User Name:' with a placeholder 'Enter User Name', 'Password:' with a placeholder 'Enter Password', 'Captcha Code:' with the value '4CD934' and a refresh icon, and 'Enter Code:' with a placeholder 'Enter Code'. A blue 'Login' button is positioned below the input fields. At the bottom of the form, there are four links: 'New user Register', 'Forgot User Name?', 'Forgot Password?', and 'Help'. A large red arrow points upwards from the bottom of the page towards the 'Forgot Password?' link.

A screen will appear as given below:



The screenshot shows the 'Reset Password - Applicant User' page. It features a dark blue header with the text 'Reset Password - Applicant User' and a home icon. Below the header, there are four input fields: 'User Name', 'Enter OTP', 'New Password', and 'Re-Enter New Password'. A blue 'Send OTP' link is positioned to the right of the 'Enter OTP' field. Below the input fields, there are two buttons: 'Reset Password' and 'Go To Home'. A red arrow points from the right side of the page towards the 'Send OTP' link.

- Entering User Name and click on “**Send OTP**” link to get OTP.
- Enter OTP, New Password and Re-Enter Password in given fields.
- Click on “**Reset Password**” button after filling required fields.

### 3. Change of User Name for Existing Application/NOC

Applicant has to create new User Name in <http://www.cgwa-noc.gov.in> portal (given in Note) and same may be informed to concerned Regional office of Central Ground Water Board through email with following documents for association of new User Name with existing application

- New User Name (must be created by User)
- Copy of ID Proof (PAN Card, Voter ID, Aadhar Card, Driving License)
- Copy of NOC, if issued already or Application details
- Authorization letter on company's letter head

Concerned Regional Office of Central Ground Water Board would associate User Name with application/NOC.

Note: New User Registration

Click on "**New User Registration**" link as given below



A screen will appear as given below:

## Information

[Guidelines](#)  
[Steps for Filling Online Application](#)

## Documents Required

[Documents Required for Online Application](#)  
▶ [Industrial](#)  
▶ [Infrastructure](#)  
▶ [Mining](#)

## Track Status

[Application Status](#)  
▶ [Online](#)

## Location

[Area Type](#)  
[Segment-B Area Type](#)  
[Regional office Location](#)  
[CGWA Headquarters](#)

## Reports

[Applied for NOC - Online](#)

## User Registration

*Fields marked with asterisk (\*) are Compulsory*  
*Attachment size should be less then or equal 300KB*

Title:*	<input type="text" value="--Select--"/>
First Name:*	<input type="text"/>
Last Name:	<input type="text"/>
User Name:*	<input type="text"/> <a href="#">Check Availability</a>
Email Address:*	<input type="text"/>
Confirm Email:*	<input type="text"/>
Alternate Email:	<input type="text"/>
Phone Number:(with STD code)	+ <input type="text"/> (ISD) <input type="text"/> (STD) <input type="text"/>
Mobile Number:*	+91 (ISD) <input type="text"/>
Address Line 1:*	<input type="text"/>
Address Line 2:	<input type="text"/>
Address Line 3:	<input type="text"/>
State:*	<input type="text" value="--Select--"/>
District:*	<input type="text"/>
Sub-District	<input type="text"/>